QUALITY POLICY

As a unique institution, purpose built to lead the world in AI research, MBZUAI seeks to be a paradise for transformative research; a cradle for the best minds in computer science; and a hub for startups and high-tech innovation. UAE's visionary leaders established MBZUAI to educate and develop top talent, foster an **innovation ecosystem**, and act as a strategic think tank for the public and private sectors.

We strive to ensure the implementation of Quality Assurance and Quality Controls across our Procurement functions, with the assurance of adherence and adaptation of the Quality Management System for everyone working.

The Quality Management System (QMS) is designed and conducted to comply with the requirements of ISO 9001:2015.

Our Objectives are to:
- Acknowledge all requisites of operations.
- Commitment in understanding the current and future needs, meeting their requirements, and striving to exceed expectations always.
- Engage and recognize the essence of everyone's roles and responsibilities and their involvement for enabling all skills, knowledge, and capabilities to sustain the success of deliverable and everyone's satisfaction.
- Encounter the interested parties and social, environmental, charitable, regulatory, and legislative responsibilities.
- Establish business and quality objectives, which are reviewed annually through the Management Review.

Our main Targets are:
- Collect feedback and identify opportunities for continual improvement.
- Provide necessary resources to aid in maintaining and managing all aspects of services and operations to sustain the expected high quality of deliverables.

The MBZUAI will ensure:
- All objectives and targets are communicated and understood by all employees and suppliers.
- The policy shall be made available for all interested parties.

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Saleem Rayan
Director of Procurement & Contracts